



7123 24th Court East – Sarasota, FL – 34243
State Certified AC Contractor #CAC1818166
P-941-727-0330 F-941-727-4224
Email addresses at www.ModernAirNow.com

Agreement to terms of service:

Thank you for choosing Modern Air & Refrigeration for your HVACR equipment repair. Our goal is to exceed your expectations and earn your referral to others. We guarantee professional results and warranty the repairs of equipment up to 10 years old for a period of 90 days for labor. No labor warranty for equipment over 10 years old. Repair parts warranties vary up to one year. New AC system parts warranties vary up to 12 years. No repair warranty is given when items are furnished by others.

We schedule service calls based on a combination of 1st come 1st served and urgency. Contract clients take priority in all cases. Unless pre-authorized for Net 30 terms (this takes 3 to 10 business days depending on your references' response times. Go to www.ModernAirNow.com to download the commercial credit application), you agree to pay at time of service by cash, check or we will use the credit card you gave when you booked the service call. Please let your technician know if you would like to use an alternate method of payment at any time during the service visit. Your visit will be invoiced for the time and materials used for repair and diagnosis plus travel time. There is a minimum charge for commercial visits of 1 hour including travel time and a miscellaneous materials charge of \$8. Visits include an estimate for suggested repairs whenever possible. Contract customers receive a 10% discount off repairs and are not charged overtime rates for after-hours visits.

Manufacturers' repair warranty: Full payment is required at time of service. We will file a warranty claim on your behalf with the manufacturer after the repair is performed then you will be reimbursed the money paid by the manufacturer. Manufacturer's do not pay prevailing labor rates, parts freight, cleaning, de-icing, adjustments to controls, travel, maintenance related costs, installation errors or time to provide access to equipment. Payment is due at time of service. We are flattered that you have chosen the best service company to perform your professional service. We hope you'll let us know how we did and notify us to receive a \$50 discount, gift card or account credit for each 5 star review on Google, FB and Yelp.

To proceed with your requested service call, please sign and send to info@modernairnow.com. This agreement will remain in effect until updated or cancelled in writing by either party prior to a service visit.

Approval Signature _____ Print Name _____

Title _____ Date _____ Company Name _____